



## **Servicing Our Customers During the COVID-19 Outbreak**

**March 18, 2020**

### **To Our Valued Customers:**

The health and safety of our employees, customers and community continues to be our top priority.

Below is a detailed plan that will allow us to continue to provide top quality service to our customers throughout this current situation.

1. Offices are not open to the public at this time.
2. Payments and Rentals can be made by phone, drop box, kiosk, on-line or with our App: Reading-Berks Self Storage on the iTunes Store (Apple)
3. All sites are open for you to access as normal with your gate code or Easy Code app 24 hours a day, 7 days a week.
4. We are doing everything we can to minimize risk and prevent further exposure.

We are cleaning and sanitizing our locations frequently and following the CDC recommended practices.

We will continue to provide updates. Updates will be available on our Facebook page - Berks Storage and on our website: <https://berksstorage.com>